

ROSE VILLA

Terms & Conditions and Cancellation / Refund Policy

1. At the time of booking, Aadhaar copies of the Bride/Groom and their parents are required to be submitted.
2. On the date of booking, 50% of the Hall Rent must be paid as advance. The balance amount must be settled in full within 7 days of booking.
3. Security Deposit should be remitted 30 days prior to the event date.
4. Agreement of Terms & Conditions must be signed by the client at the time of booking.
5. Any damage to the property will be recovered from the Security Deposit as per actual cost.
6. Music is not allowed after 10:00 PM.
7. Change of event date is not allowed.

Cancellation & Refund Policy

(As per Sec-17 of National Consumer Law)

- If the booking is cancelled within 5 days of the booking date, ₹5,000 will be deducted towards administrative expenses and the balance advance amount will be refunded.
- If the booking is cancelled within 20 days of the booking date, only 25% of the advance amount will be refunded.
- If the booking is cancelled after 20 days of the booking date, no amount will be refunded and no alternate date will be allotted.
- The party must visit the Villa Office in person and submit a written cancellation request letter.

Client Name: _____

Signature: _____

Date: _____