

Cancellation, Refund & Rescheduling Policy

From the date of booking until **20 days prior to the event date**, the customer may either cancel the booking or request a rescheduling of the event, subject to venue availability.

- **Cancellation:** A **100% refund** of the amount paid will be provided for cancellations requested at least **20 days before the event date**.
- **Rescheduling:** Event dates may be changed without penalty if the request is made at least **20 days before the event date**, subject to venue availability.
- Requests for cancellation or rescheduling made **less than 20 days before the event date** will not be eligible for a refund or date change.